

# Quality Policy Statement

Last updated: May 2023

G Stow PLC's quality policy is to achieve sustained, profitable growth by providing services which consistently satisfy the needs and expectations of its customers.

This level of quality is achieved through adoption of a system of procedures that reflect the competence of the Company to existing customers, potential customers and other interested stakeholders.


Achievement of this policy involves all employees, who are individually responsible for the quality of their work, resulting in a continually improving work environment.

To achieve and maintain the required level of assurance the Senior Management Team (SMT) retains responsibility for the Quality System with routine operation controlled by the QUENSH advisor.

The objectives of the Quality Management System are:

- To maintain an effective Quality Management System.
- To achieve and maintain a level of quality which enhances the Company's reputation with customers.
- To ensure compliance with relevant statutory and safety requirements.
- To endeavour, at all times, to maximise customer satisfaction with the services provided by G Stow PLC.

The quality policy and its Management System will be reviewed on an annual basis.

A handwritten signature in blue ink, appearing to read 'Barry Hayward', with a large, stylized initial 'B'.

**Barry Hayward**

Interim Managing Director